Draft Minutes for PPG meeting 01/04/2025

Present: Charlotte Gorman

Ces Smith: chairman

Denise Richards

Jane Ingham

Janet Thompson (minute taker)

Apologies: Margaret Perrin

Linda Anderson

Caroline Buckland

Welcome from Ces Smith

Matters Arising from previous meeting (Feb 4th 2025):

Charlotte confirmed that after the uncertainty over future funding of GP services, all is back in place current services from 1:04:25 are continuing.

Patches: the start of extended hours for the service has been delayed taking into account the feedback from the recent Patient Survey.

Covid clinics are taking place this Saturday and next Saturday

Housebound are still being covered and their vaccinations will be carried out by the end of May

The minutes were agreed

Proposer: Janet Ingham

Seconder: Denise Richards

Surgery Update

Updating of the website is in hand.

The updating on the website of the current list of members on the PPG was requested.

The Patient Survey went out by text to 2100 patients, including friends and families.

Feedback was consistent, and 96% said the service was good or very good.

Appointments:

Continuity of care is the priority and therefore telephone appointments for the same day for urgent matters only.

The aim was to offer all other appointments within 2 weeks.

The results of the survey were to be communicated to Jackdaw by 08 04 25 for the next edition.

Charlotte was asked about the criteria for Microsuction with NHS audiology as there seemed to be some inconsistency in interpretation.

Charlotte agreed to circulate them

Shingles Vaccine: There is now a non-live vaccine available, which has replaced the live one.

Date of next meeting: 3rd June 2025